



# Allsorts Parent Partnership and Behaviour Policy

## Purpose

Allsorts aims to work with parents/carers to support and guide them in their role as educators, and involve them as much as possible in their child's progress and their life at Allsorts.

This policy outlines how we will ensure the relationship with parents/carers is positive and the way in which any unacceptable behaviour is dealt with.

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## Principles

Allsorts aims to ensure all parents/carers are made to feel welcome and respected.

New parents will be informed of setting practices, policies and routines.

Parents will be kept informed of their child's progress and achievements, and given opportunities to share in record keeping and their child's next steps through Famly. We will encourage parents to take part in home-school activities with their child.

We encourage parent involvement in the management of Allsorts by attending the AGM or joining the committee and ensure meetings are held at times, dates and venues accessible and appropriate to all parents. Allsorts also welcome parents to give their views and opinions as to the planning, curriculum, progress and general running of the settings.

We will assist parents in the transition period from preschool to reception class and ensure that any additional support that is needed is provided.

Allsorts will regularly communicate with parents via Famly, newsletters, email, verbal messages or posters in all languages necessary to ensure information is relayed to all families.

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## Parent Behaviour

At Allsorts we are very fortunate to have a large parent body that are supportive and friendly. We recognise that the success of Allsorts Childcare is dependent on strong partnership between all members of the settings and school community.

## **Parent Behaviour Cont'd.**

This partnership must be based on a polite, positive and respectful relationship and we believe staff, parents and children are entitled to a safe environment in which to learn and work. Behaviour that causes alarm or distress to users of the premises is contrary to these aims.

The purpose of this policy is to provide a reminder about the expected conduct from our Parents and visitors.

We ask that all members of the pre-school and out of school community follow these principles:

- We all respect the children, parents and staff who use and work at Allsorts Childcare.
- Both Parents and staff need to work together for the benefit of the children.
- All members of the pre-school and out of school community should be treated with respect and we must all set a good example in our own speech and behaviour.

Threatening, violent or abusive behaviour, against any members of our Allsorts community, is unacceptable and will not be tolerated.

All members of our community have a right to expect the pre-school and out of school to be a safe place in which to work and learn. Where the behaviour of parents or visitors falls below expected standards, Allsorts Childcare will take appropriate action.

Parents/carers are asked to communicate with each other, with staff and with other children in a respectful and courteous manner.

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## **Behavioural Incidents**

In order to support a peaceful and safe environment, the following types of behaviour are considered serious and unacceptable, and will therefore not be tolerated towards any member of staff, other parent/carers or children:

- Using loud or offensive language such as swearing.
- Shouting or rude/offensive tones in person or over the telephone.
- Displaying an unacceptable amount of anger or aggression.
- Threatening or using physical violence, including physical punishment of one's own child.
- Damaging Allsorts' or another persons property.
- Abusive telephone calls, emails, letters or other forms of communication.
- Defamatory comments about staff or members of the Allsorts' community on social media.

## **Behavioural Incidents Cont'd.**

- Sexual abuse.
- Racial abuse.
- Entering Allsorts' premises without authorisation.

In the event of unacceptable behaviour being displayed, Allsorts will do any or all of the following, depending on the severity of the incident:

- Report the incident to the Allsorts Directors and Committee.
- Verbal or written warning.
- Exclusion from the services of Allsorts Childcare.
- Report the incident to the police.